

Annual Report 2010-2011



**Government of India
Ministry of Communication & IT
DEPARTMENT OF TELECOM
Office of the Controller of Communication Accounts
Haryana Telecom Circle, Ambala**

For office use only

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- II Training**
- III Management of Revenue**
- IV Administration of USOF**
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Brief Profile: CCA Ambala

- 1. CCA Haryana Circle is catering to 18 world class basic and cellular service providers. Prominent among them are BSNL, Tata Teleservices, Idea cellular Ltd., Bharti Airtel Ltd., Reliance Communications Ltd., Datacom Solution Pvt. Ltd., Dishnet wireless Ltd. for collection of revenue. During 2010-11 it collected revenue of Rs. 218.27 Crores.**
- 2. This office is responsible for the collection of License Fees and Spectrum Charges from the Telecom Service Providers Haryana service area. All the schemes of Universal Service Obligation Fund of India are implemented in Haryana by this office. This office is responsible for the settlement of Subsidy claims of the Universal Service providers of Haryana.**
- 3. During the year 2010-11, this office has settled 122 pension cases and 319 revision pension cases and disbursed Rs. 20.46 Crores as pensionary benefits. This office serves about 4872 pensioners of BSNL and DOT and about 4593 employees of BSNL for GPF, CGEIGS, Leave Salary and pension contributions and Loans and advances.**
- 4. This office is disbursing Universal Service Obligation subsidy to three USPs viz BSNL, Reliance communications Ltd. and Tata Teleservices Ltd for various activities such as Rural DELs, VPT maintenance, Broad Band and GSM Tower/service support. This office is also disbursing subsidy to one IP i.e. BSNL for providing Mobile Infrastructures at 12 site in Haryana Service area.**
- 5. During 2010-11, a total of 13 applications under Right to Information Act, were received and settled by this office. No representation is pending at present.**

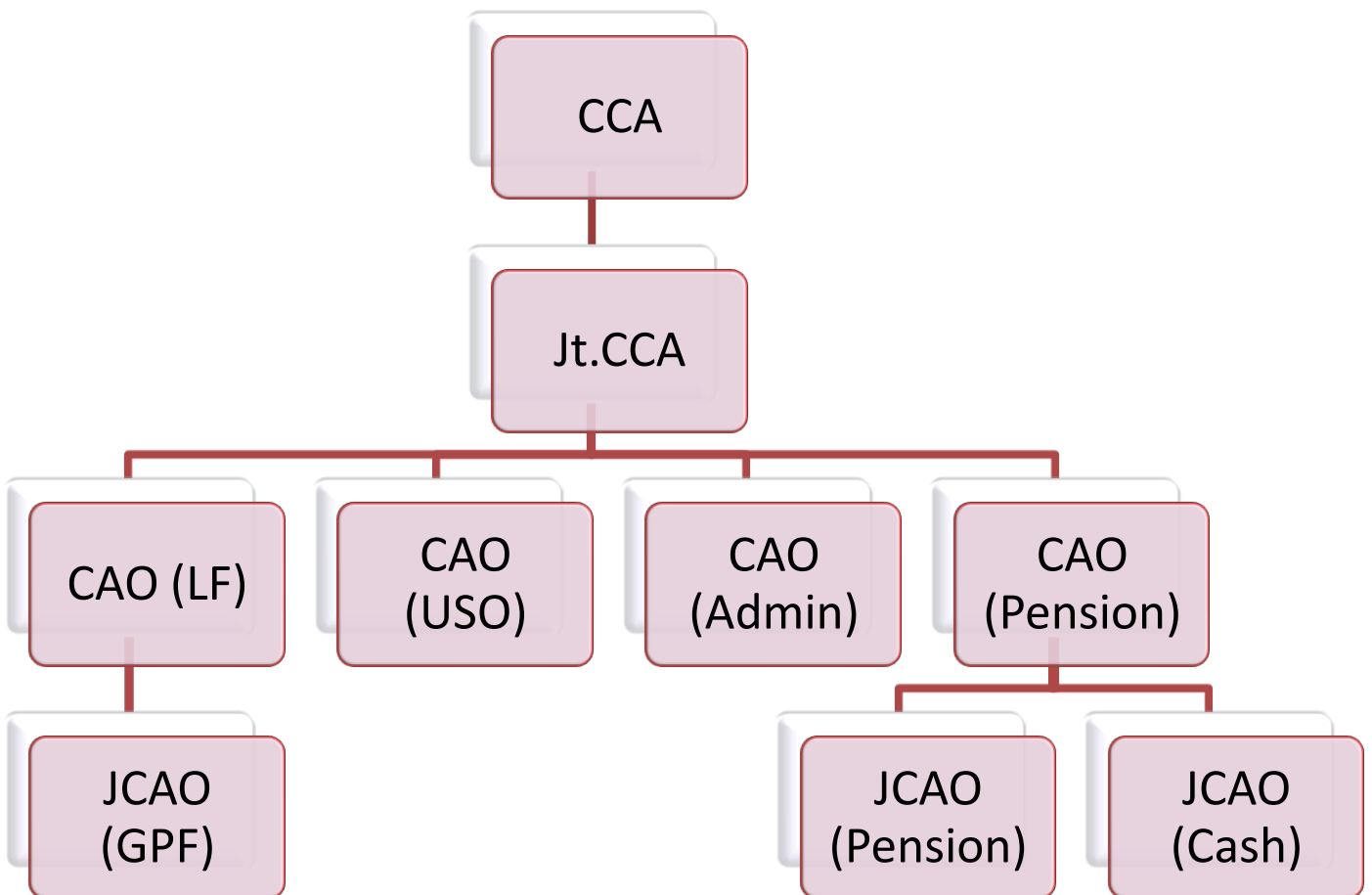
Administration and Establishment

- 1. Location of the office**
- 2. Organizational Chart**
- 3. Staff Strength**
- 4. Contact Us**
- 5. Pension Contribution, GPF subscription, Recovery of loan and advances**

Location of office

**Office of the Controller of Communication Accounts
Haryana Telecom Circle, CTO Compound,
Lawrence Road, Ambala Cantt-133001**

Organizational Chart



Staff strength

Managing with the acute shortage of staff has always been a big challenge in the office

Sl No.	Grade	Position as on 31.03.2010		Position as on 31.03.2011	
		Sanctioned	Working	Sanctioned	Working
1	SAG	1	1	1	1
2	JAG	2	1	2	1
3	STS	3	1	3	0
4	JTS	1	0	1	0
5	Sr. CAO/CAO	7	4	7	4
6	ACAO/JCAO	13	3	13	3
7	Steno Gr.III	1	0	1	0
8	Group "C"	13	2	13	1
9	Group "D"	2	0	2	0

		Sanctioned	Working
	2010	07	03
	2011	07	01
	2010	20	07
	2011	20	07
	2010	14	02
	2011	14	01
	2010	02	00
	2011	02	00

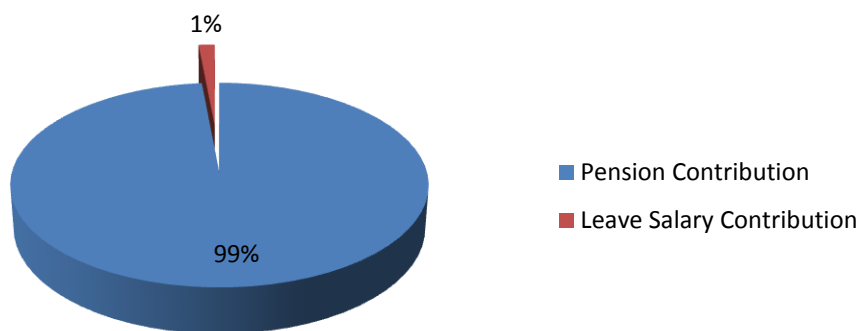
Name of the officials working presently with designation and contact number

S. No.	Name of Officer	Designation	Telephone No	FAX No.
1	Sh R. L. Jakhu	CCA	0171-2601211 9466821200 (M)	0171-2644002
2.	Sh A.K.Bali	Jt.CCA	0171-2603899	0171-2603753
3.	Sh Ram Kumar	CAO	0171-2601452	0171-2603435
4.	Sh Sukant Gupta	CAO	0171-2603524	
5.	Sh. Ajit Babrekar	CAO	0171-2601452	
6.	Sh. Om Parkash	CAO	0171-2603165	
7.	Sh. P.K.Goyal	ACAO	0171-2600823	
8.	Sh. S.P.S.Bhatia	JCAO	0171-2688823	
9.	Sh. Vishvinder Kumar	JCAO	0171-2688823	
10.	Smt. Asha	Sr. TOA	0171-2603165	

Pension and Leave Salary

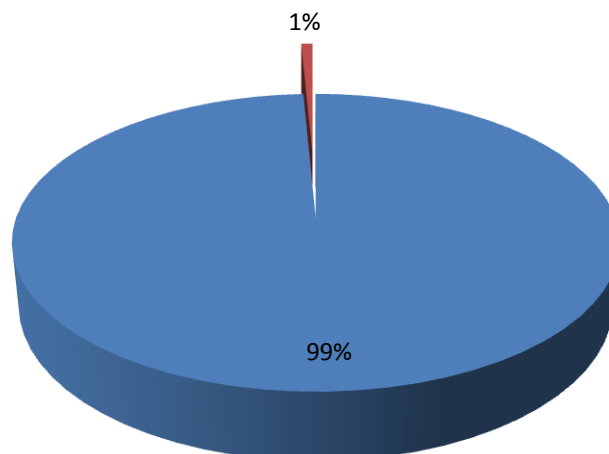
Sl No.	Item	Amount Collected 2009-10	Amount collected in 2010-11
1	Pension Contribution	207947609	397458338
2	Leave Salary Contribution	3137555	3008418
	Total	21,10,851,64	40,04,667,56

2009-10



2010-11

■ Pension Contribution ■ Leave Salary Contribution

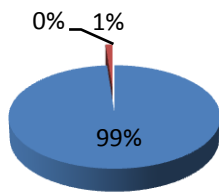


Other dues collected

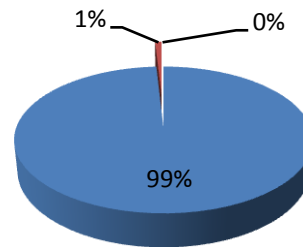
Fig.in rupees

Sl No.	Item	2009-10	2010-11
1	General Provident Fund	454495491	559866762
2	Loans & Advances	5555710	4909091
3	CGEGIS Subscription	79830	72905
	Total	46,01,310,31	56,48,487,58

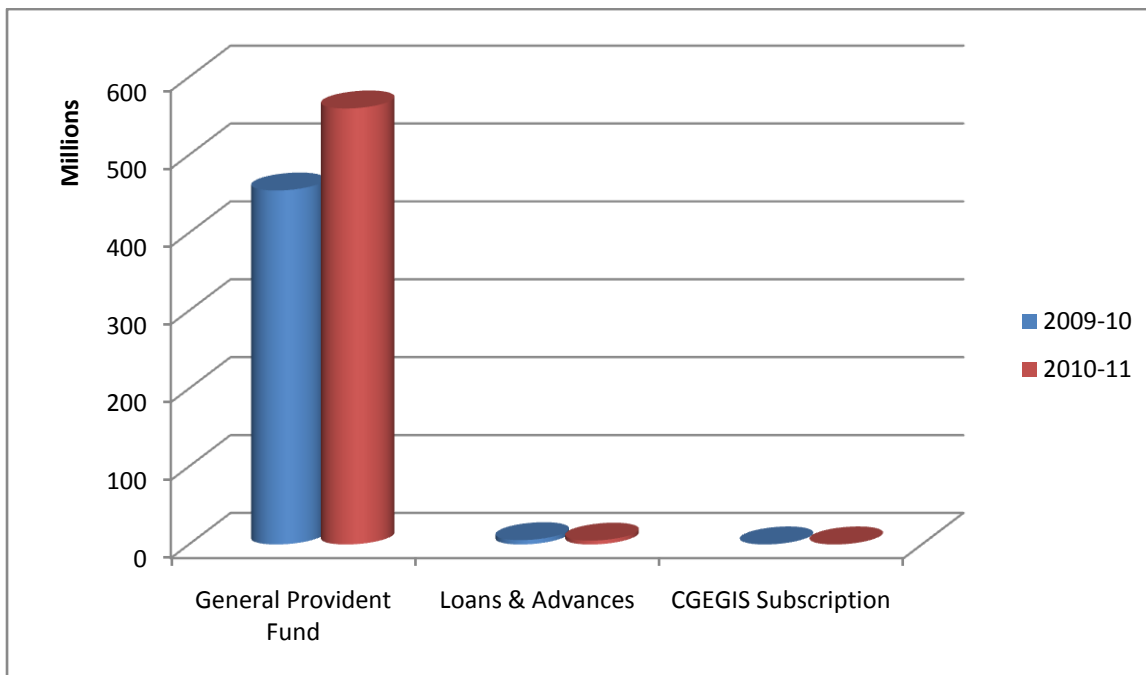
2009-10



2010-11



- GPF Subscription & Recovery
- Loans & Advances
- CGEGIS Subscription

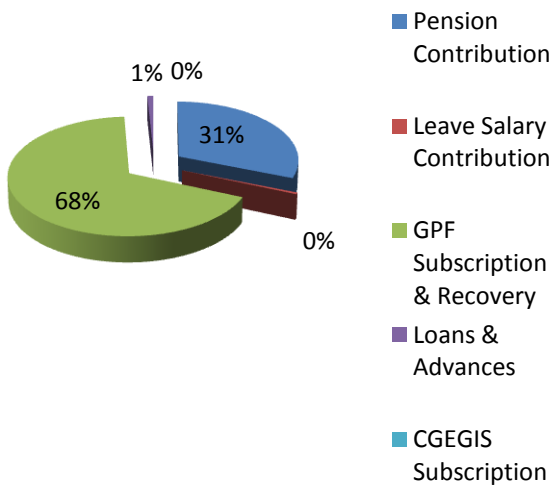


Total dues collected from BSNL

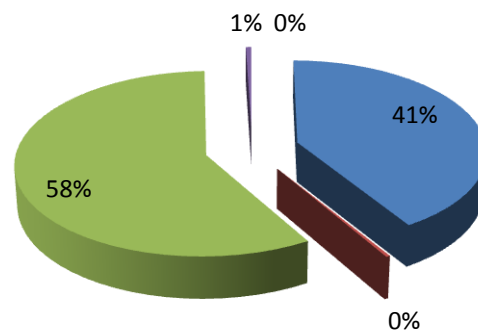
Fig.in Rs

Sr. No.	Item	2009-10	2010-11
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3	General Provident Fund	454495491	559866762
4	Loans & Advances	5555710	4909091
5	CGEGIS Subscription	79830	72905
		67,12,161,95	96,53,155,14

2009-10



2010-11



Auditing

Audit Paras

Year	Opening balance	Added during the year	Settled during the year	Closing balance
2010-11	----	6	----	6

The audit of the CCA Haryana was conducted by the P&T Audit Department, Kapurthala from dated 08-11-2010 to 26-11-2010. The audit was conducted by Sh. Sant Kumar Saha and supervised by Sh. Devi Chand. The audit report was then reviewed and discussed by Sh A.K. Sharma, Dy. Director (Audit). No major irregularity were pointed out.

CCA office has been entrusted with the job of internal auditing of Telecom w.e.f..... Enforcement and Resource Management unit in Haryana. The auditing is to be carried out of existing resources without any additional manpower. Last audit was carried out in, due to acute shortage and staff no it is planned to carry at next audit in June 2011

TRAINING

- **Participation as trainee**
- **Participation as trainer**

The CCA office has been working with the staff mostly on deputation for various Central Government Department as well as BSNL. The officials coming from others departments require formal training and in house training in different areas of the working of CCA office. For formal training, officials are routinely sent to the National Institute of Communication Finance, Ghaziabad. Need based in house training for the deputationists is organized by the CCA office itself, with its own resources.

Apart from the above Joint CCA has participated as trainer in programmes conducted by the NICF, as guest faculty. Thus this office has always been an active participant in various training programmes both as trainee and trainer.

Participation as trainee

Sr. No.	Name	Name of programme	Duration	Institute
1	Sh.A.P. Babrekar CAO	Revenue Management	5 days (19-4 to 23-4-2010)	NICF Ghaziabad
2	Sh. Ajit Babrekar	In-service course on USOF for officers of CCAs	01/06/2010 to 04/06/2010	NICF Ghaziabad
3	Sh. Pawan Kumar Goyal	Fresh Batch Induction Training of AAOs at NICF	28/06/2010 for six weeks	NICF Ghaziabad
4	Sh. Sukhdev Singh	Fresh Batch Induction Training of AAOs at NICF	28/06/2010 for six weeks	NICF Ghaziabad
5	Sh. Sukant Gupta	Terminal Benefits including Pension audit and NPS	21/07/2010 to 23/07/2010	NICF Ghaziabad
6	Sh. Pawan Kumar Goyal	Fresh Batch Induction Training of AAOs at NICF	Wef 02/08/2010	NICF Ghaziabad
7	Sh. Sukhdev Singh	Fresh Batch Induction Training of AAOs at NICF	Wef 02/08/2010	NICF Ghaziabad
8	Sh. Omparkash	Effective handling of legal cases	27-09-2010 to 29-09- 2010	NICF Ghaziabad
9	Sh. Sukhbir	Advanced corporate finance	25-10-2010 to 30-10-2010	IIM, Ahmedabad
10	Sh R.L.Jakhu	Interpersonal Effectiveness and Team Building	27-10-2010 to 29-10- 2010	NICF Ghaziabad
11	Sh. PK Goyal	Compact Training	10-01-2011 to 12-01- 2011	INGAF, Mumbai
12	Sh. Om Parkash	Compact Training	10-01-2011 to 12-01- 2011	INGAF, Mumbai
13	Sh. R.L. Jakhu	Workshop on compact		DoT HQ, Sanchar Bhwan, N.Delhi

Participation as trainer

Sr.No.	Name	Programme	Date	Organised by
1	Sh. Sukhbir	Processing & Settlement of USO claims, USO inspection field visit	27-08-2010	NICF Ghaziabad
2	Sh. Sukhbir	Role of contract acts, labour law and alternative dispute resolution	27-09-2010 to 29-09-2010	NICF Ghaziabad

Revenue Management

- **Collection of License Fee**
- **Collection of Spectrum Charges**
- **Maintenance of Bank Guarantees**
- **Trends in growth of revenue**

Licence Finance

Details of operators

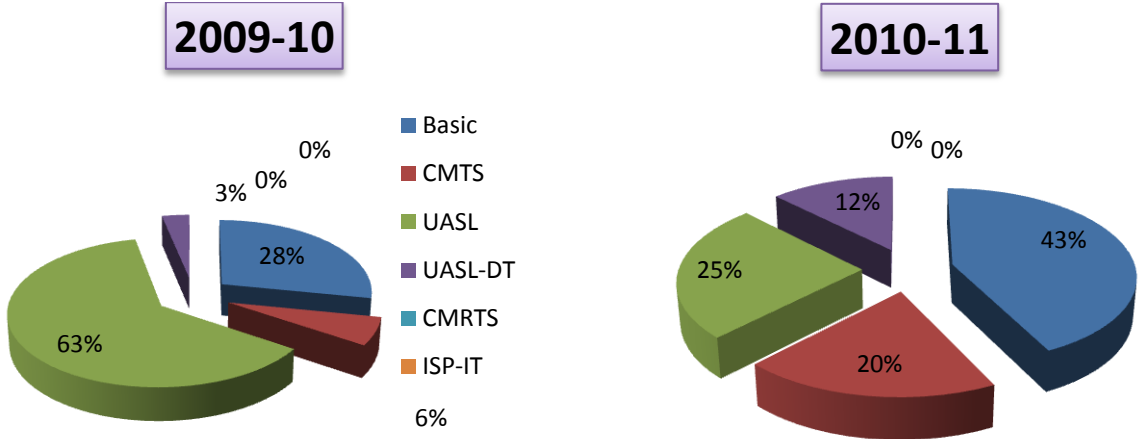
Sl No.	Operator	Category of Licence	Service area	Prescribed percentage of Licence Fee
1	Bharat Sanchar Nigam Ltd	Basic	Haryana *	8%
		Cellular	Haryana	8%
2	Vodafone Essar Digilink Ltd	Cellular	Haryana	6%
3	Idea Cellular Ltd	Cellular	Haryana	6%
4	Bharti Airtel Ltd	USAL	Haryana	8%
5	Tata Teleservices Ltd	USAL	Haryana	8%
6	Reliance Communications Ltd	USAL	Haryana	8%
7	Dishnet Wireless Ltd	USAL	Haryana	8%
8	Direct Internet Ltd.	ISP-IT	Gurgaon SSA	6%
9	SwissFone India Ventures (P) Ltd.	ISP-IT	Gurgaon SSA	6%
10	Sawan Online	ISP	Panipat SSA	6%
11	Bhiwani Communication P Ltd	ISP	Rohtak SSA	6%
12	L&T Panipat Elevated Corridor	CMRTS	Panipat	Fixed
13	Datacom Solution P Ltd	UASL	Haryana	8%
14	Unitech Wireless (North) Pvt. Ltd	UASL	Haryana	8%
15	Spice Communication Ltd	UASL	Haryana	8%
16	Etisalat DB Telecom (P) Ltd	UASL	Haryana	8%
17	Loop Telecom P Ltd	UASL	Haryana	8%
18	Sistema Shyam Teleservices Ltd	UASL	Haryana	8%

BSNL Haryana is the Territorial Circle responsible for payment of LF in respect of NTP, NTR, Data Network, R&P, BBF, NCES and Corporate office in addition to Haryana Circle.

License fee collected

Sl No.		2009-10	2010-11
1	Basic	2490245252	931701397
2	CMTS	551258075	427842467
3	UASL	552938025	550487394
4	UASL-DT	288749140	272659242
5	CMRTS	25122	25000
6	ISP-IT	265236	0
	Total	388,34,808,50	218,27,155,00

Fig. in Rs



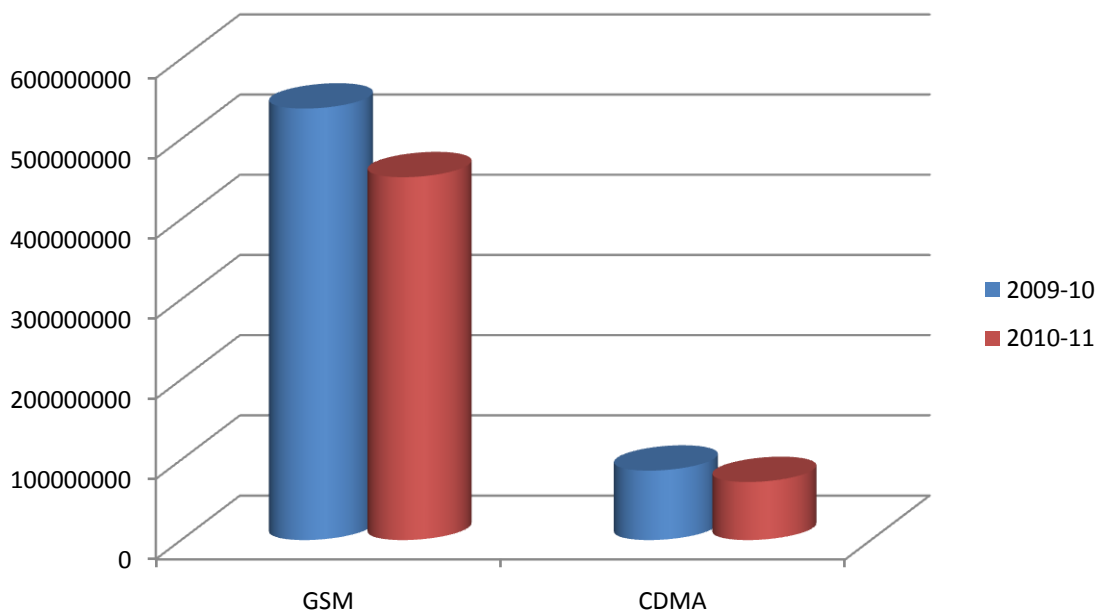
Spectrum Charges

Details of operators

Sr.No	Operator	Category	Service area	Revenue share
1	Bharat Sanchar Nigam Ltd	CDMA	Haryana	2%
		GSM	Haryana	3 %
2	Vodafone Essar Digilink Ltd	GSM	Haryana	3.45%
3	Idea Cellular Ltd	GSM	Haryana	3.45%
4	Bharti Airtel Ltd	GSM	Haryana	3.55%
5	Tata Teleservices Ltd	CDMA	Haryana	2%
6	Reliance Communications Ltd	CDMA	Haryana	2%

Spectrum Charges Collections

SI No.		2009-10	2010-11
1	GSM	538104410	452504839
2	CDMA	86598436	72380398
	Total	62,47,028,46	52,48,852,37



Management of USOF

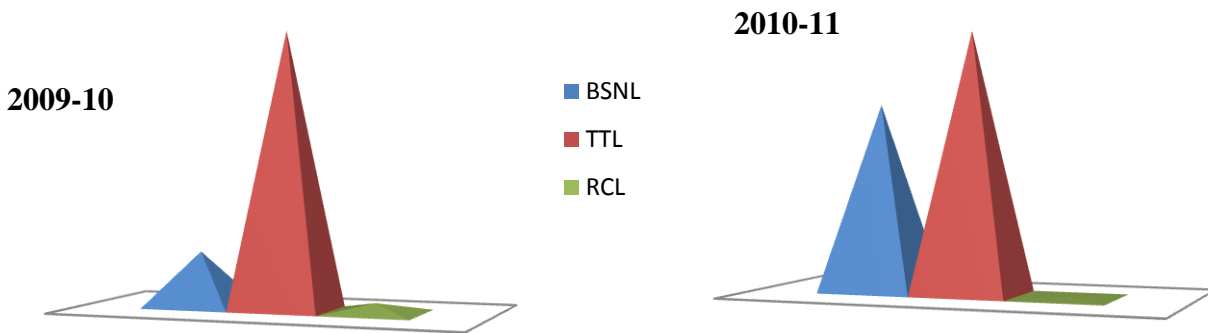
- **Universal Service Providers**
- **Settlement of Claims**
- **Monitoring of USOF Schemes**
- **Inspections**

Settlement of Claims

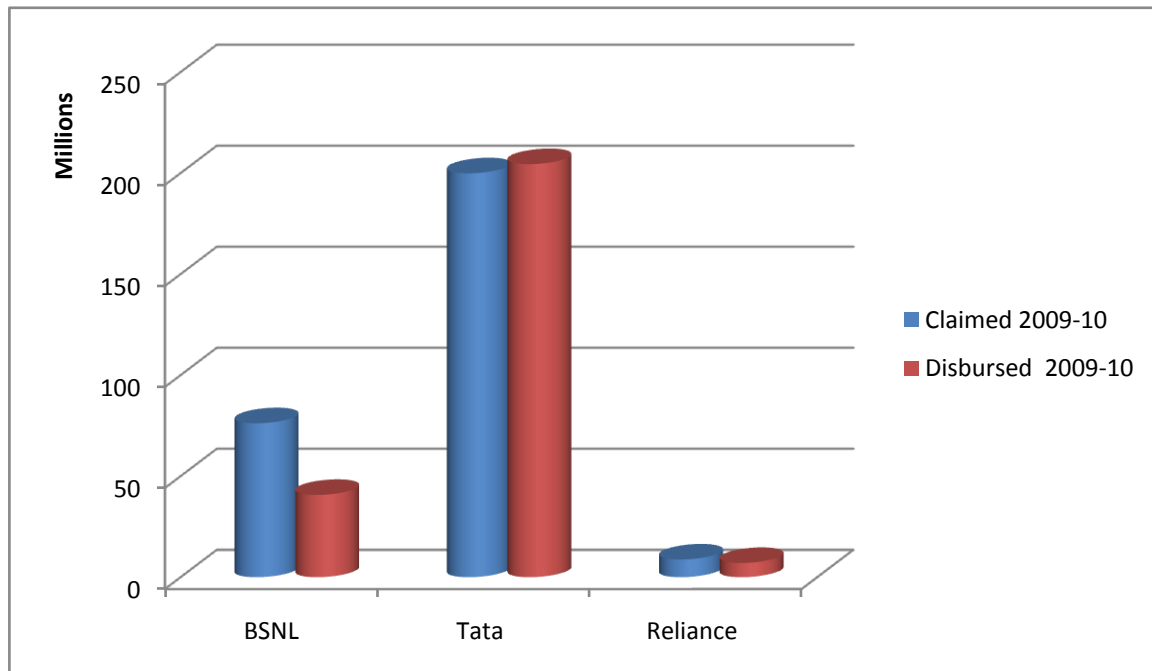
Fig. in Rs

Sr. No.	USP	Claimed 2009-10	Disbursed 2009-10	Claimed 2010-11	Disbursed 2010-11
1	BSNL	76203221	40727040	51981180	36938726
2	Tata Teleservices Ltd.	199926562	204456133	33190044	51272586
3	Reliance Communications Ltd.	8756909	7045925	3896338	174715
Total		284886692	252229098	89067562	88386027

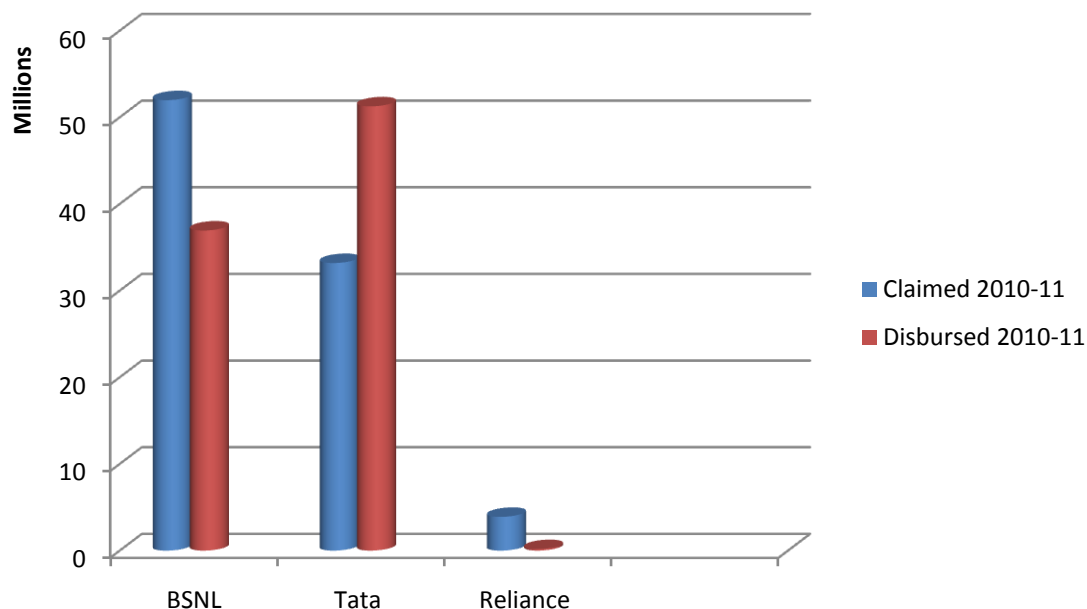
USP- wise Subsidy Distribution



Amount (in Rs.) Claimed and Disbursed during 2009-10



Amount (in Rs.) Claimed and Disbursed during 2010-11



Inspections Conducted

All the SSAs covering Haryana Service Area as detailed below were inspected during the year.

Sr no	Name of SSA/SDCA	Activity	USP/IP
1	Karnal	Broadband, new VPT, IP tower	BSNL
2	Ambala	New VPT, Braodband, IP Tower & RDELS	BSNL & Reliance
3	Hissar,Rohtak,Rewari, Faridabad & Gurgaon	RDELS	Tata
4	Jind	Mobile Towers / RDels	BSNL/ Reliance

Management of Terminal Benefits

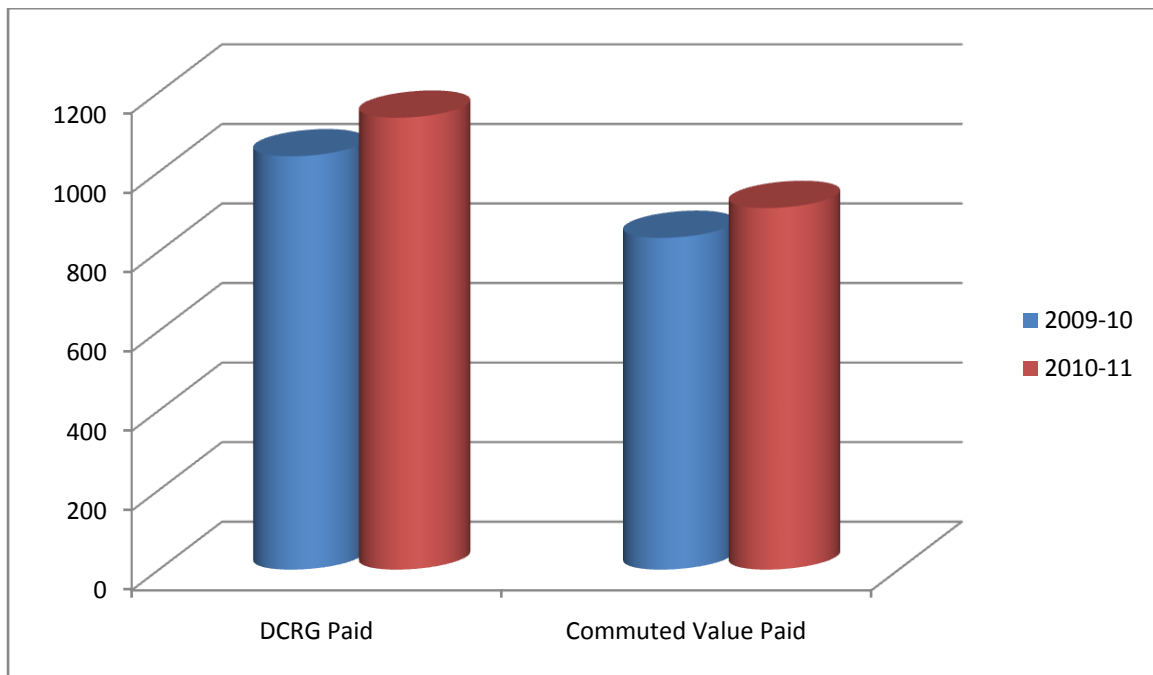
- **Dues Collected from the BSNL**
- **Settlement of terminal benefits**
- **Settlement of Pensioner's Grievances**
- **Transfer of PPOs and GPF**

PENSION AND PERSONAL CLAIMS

Other terminal benefits

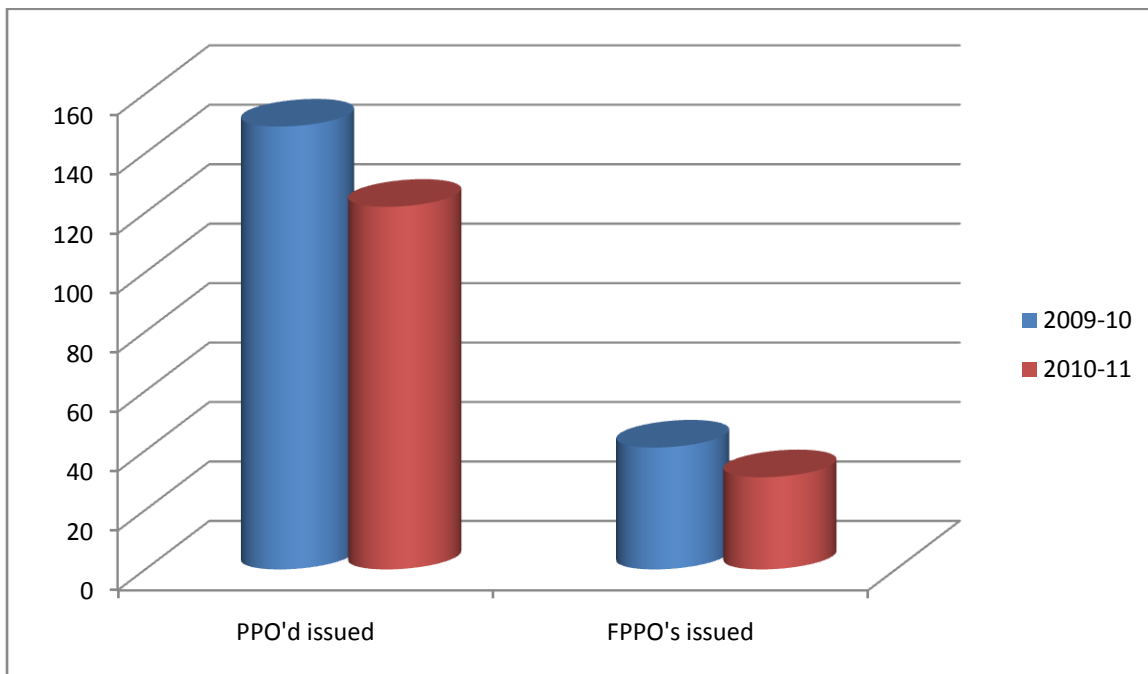
Sr.no	Item	No. of Cases	2009-10	No. of Cases	2010-11
1	DCRG Paid During	325	*10,39,993,48	441	*11,36,380,15
2	Commuted value of Pension	286	*8,34,272,60	357	*9,09,539,85

* This includes revision case.



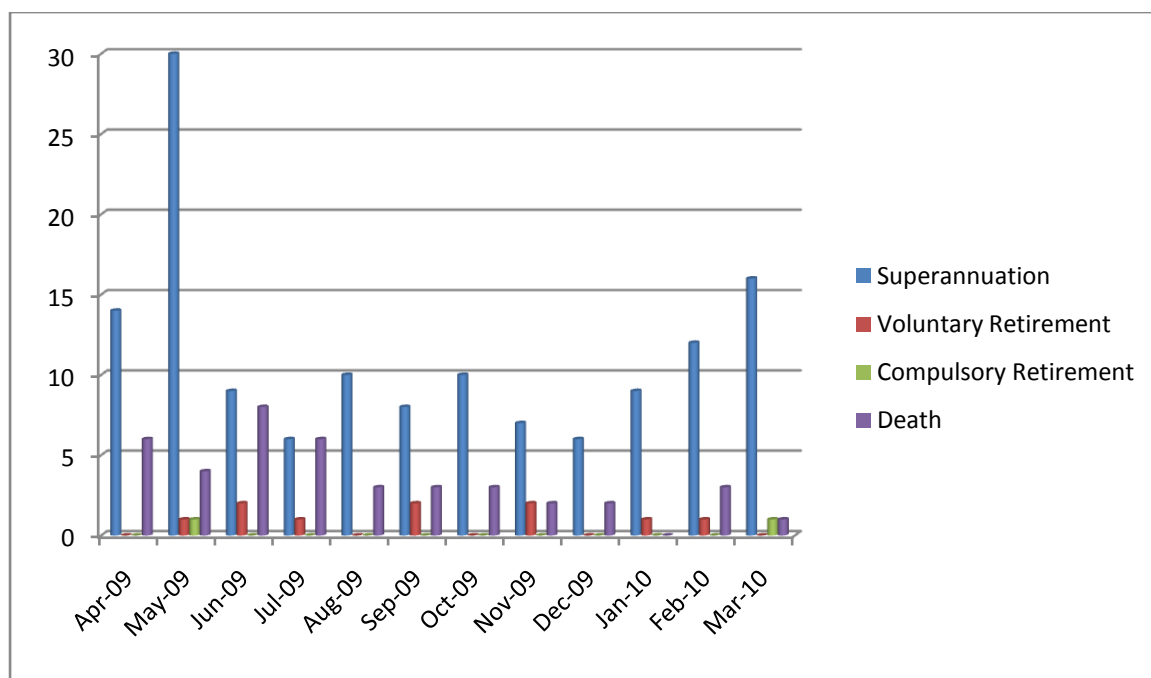
PPO'S/FPPO's issued

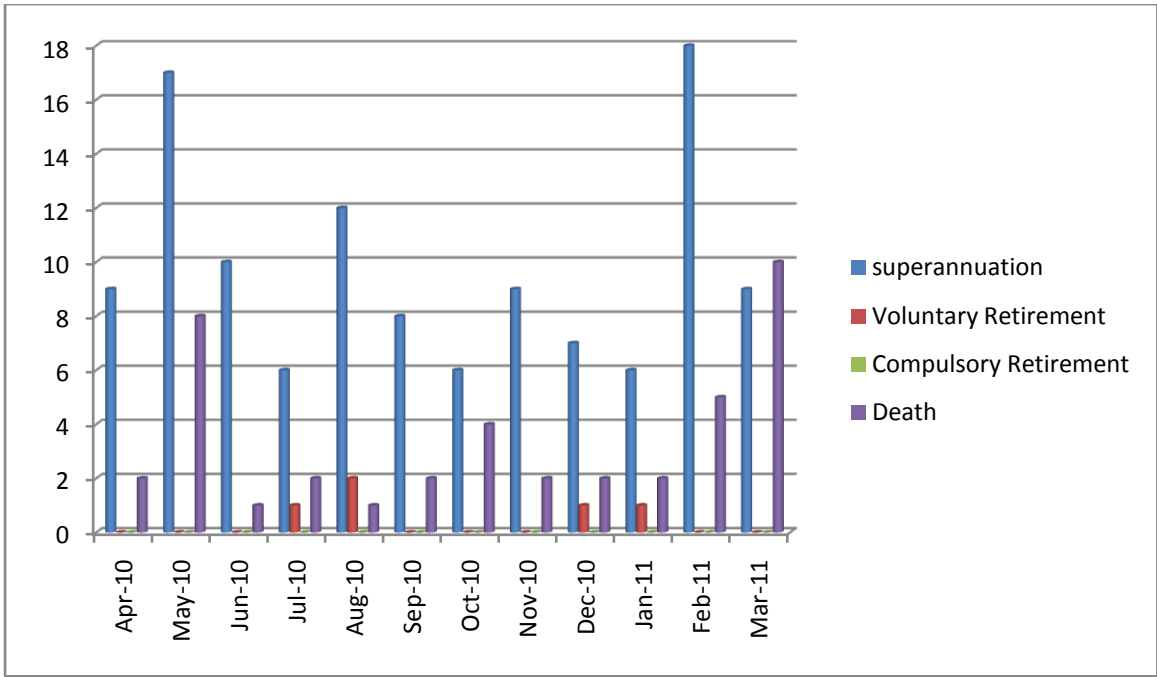
Sr. No.	Item	2009-10	2010-11
1	PPO's issued	149	122
2	FPPO's issued	41	31



Month wise Retirement Cases Settled

2009-10					2010-11				
Month	Superannuation	Voluntary Retirement	Compulsory Retirement	Death	Month	superannuation	Voluntary Retirement	Compulsory Retirement	Death
Apr-09	14	-----	-----	6	Apr-10	9	-----	-----	2
May-09	30	1	1	4	May-10	17	-----	-----	8
Jun-09	9	2	-----	8	Jun-10	10	-----	-----	1
Jul-09	6	1	-----	6	Jul-10	6	1	-----	2
Aug-09	10	-----	-----	3	Aug-10	12	2	-----	1
Sep-09	8	2	-----	3	Sep-10	8	-----	-----	2
Oct-09	10	-----	-----	3	Oct-10	6	-----	-----	4
Nov-09	7	2	-----	2	Nov-10	9	-----	-----	2
Dec-09	6	-----	-----	2	Dec-10	7	1	-----	2
Jan-10	9	1	-----	-----	Jan-11	6	1	-----	2
Feb-10	12	1	-----	3	Feb-11	18	-----	-----	5
Mar-10	16	0	1	1	Mar-11	9	-----	-----	10

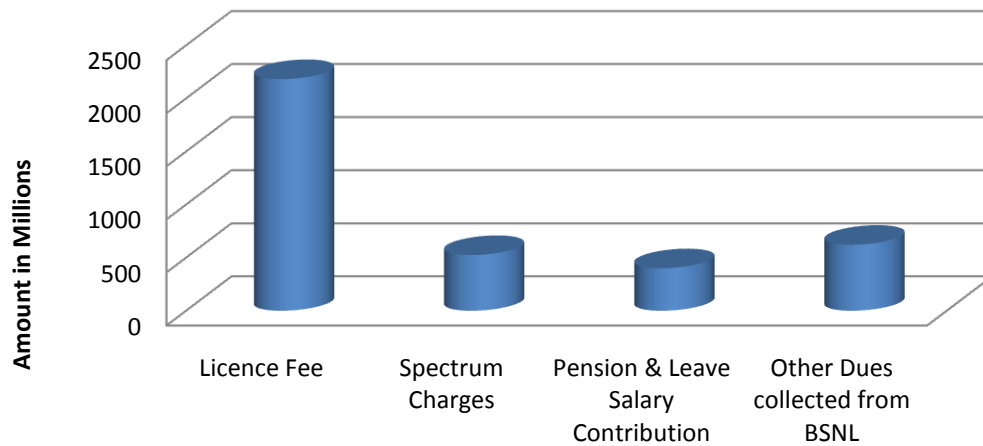




Cash flow in CCA Office

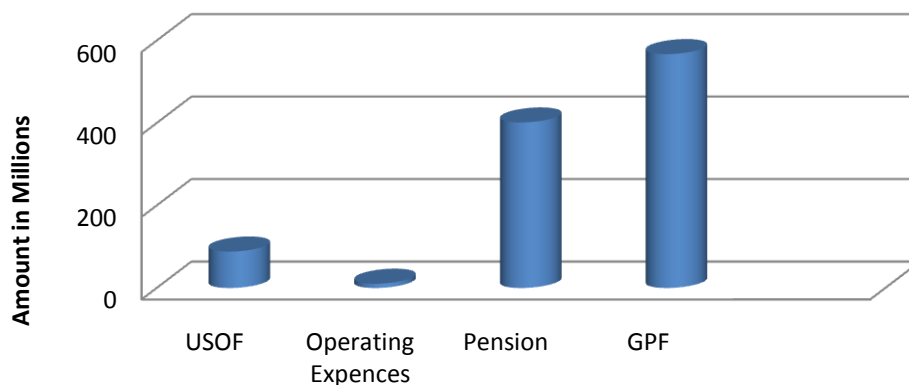
Inflow

Sl. No.	Description	Amount
1	Licence Fee	2182715500
2	Spectrum Charges	524886237
3	Pension & Leave Salary Contribution	400466756
4	Other Dues collected from BSNL	621573520
	Total	3729642013



Outflow

Sr. No.	Description	Amount
1	Subsidy disbursement under USO Activities	88386027
2	Operating / Administrative Expenses	10443895
3	Pension disbursements	401593848
4	GPF Payments	567318191
	Total	1067741961



Legal Matters

- 1. Engagement and briefing the Central Government Standing Counsel.**
- 2. Preparation of reply.**
- 3. Vetting the reply from DOT Headquarter.**
- 4. Monitoring of the case.**





CCA, Haryana represents Secretary, Department of Telecom in Honorable High Courts, Central Administration Tribunal, Consumer Dispute Redressal Forum in cases where BSNL is the actual party and UOI is made as proforma party. Because of the background of the BSNL and its organic link with DoT; in many cases both BSNL and CCA require close coordination to defend the case. In cases Sec., DoT is not the proforma party but *de facto* and *de jure* party, there the job of CCA office is to engage the Central Government Counsel, get the reply prepared and then get it vetted from the legal section of the DoT, HQ.

Of late, the monitoring of settlement of arbitration cases has also been delegated to CCA office. The details of the cases at present being handled by the CCA office is tabulated on the following page.

Detail of court cases as on 31/03/2011

SNO	Parties		Name of the court
1	Industrial Progressive Ltd. v/s UOI		Punjab & Haryana High Court, Chandigarh
2	Jagdish lal Sharma v/s PSEB & Others		Punjab & Haryana High Court, Chandigarh
3	Dharampal v/s UOI & Others		Hon'ble District Court Ambala
4	Hanuman Parshad		
5	Baljit singh v/s PSEB & Others		Punjab & Haryana High Court, Chandigarh
6	C B Davra v/s BSNL & CAO O/O CCA AB		Civil court, Gurgaon
7	Sajeev aga v/s Others		
8	Harphool Singh Meena V/s UOI		Hon'ble Central Administrative Tribunal , Chandigarh

E-Governance: An initiative

 <p>CONTROLLER OF COMMUNICATION ACCOUNTS HARYANA DEPARTMENT OF TELECOMMUNICATIONS MINISTRY OF COMMUNICATIONS AND IT <i>Government of India</i></p>		<p>REACHING OUT TO SERVE YOU BETTER</p> 				
WE ARE HERE TO HELP YOU		Home	About CCA	Contact Us	ग्रामीण सेवाएँ	Related Links
Information For				Updates		
Pensioners	<p>Welcome to the Website of the Controller of Communication Accounts, Haryana. Our office is located at Ambala.</p> <p>This site has been created to enable us to serve you better. Our Office is headed by a SAG Level Officer designated as Controller of Communication Accounts (CCA). It is responsible for settlement of Retirement Benefits of BSNL employees who were</p>					 <p>Personalised</p>
BSNL Employees						
DOT Licenses						
Subsidy Claimants						
Pension Disbursing Authorities						
Information About						

1. Website

The initiative to use the information and Communication technology as facilitator in the delivery of services was taken in 2005, when this office launched its website www.ccaharyana.gov.in. The information required by the BSNL employees, pensioners telecom operators and universal service providers has been displayed on the website. There is a mail box system which is used to send the latest information/correspondence to the users like telecom operators or pensioners. The website is routinely used for the advertisement of vacancies, tenders and other information. Shortage of manpower has been a constraint in the excellent up keep of the website, however, necessary information is updated timely.

2. Implementation of compact package

The CCA Haryana has taken the initiative of DOT HQ to implement this package in right earnest. The required training has been imparted to the CCA staff and both hardware or software and networking has been completed for the smooth implementation of the package. Further, CCA, Haryana has been designated as the overall co-ordinator for the implementation of the COMPACT package in all the CCA offices.

3. Maintenance of Broadsheets

The broadsheets of GPF, leave salary contribution, pension contribution, CGEGIS, loan and advances are maintained and updated in computers.

4. Settlement of USOF claims

USOF subsidy claims are settled mainly with the help of MS Excel Application software using various Functional formulas.